



**THE IMPACT OF TRANSFORMATIONAL LEADERSHIP PRACTICES ON
EMPLOYEE SATISFACTION AT PELABUHAN TANJUNG PELEPAS (PTP)**

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**BACHELOR OF BUSINESS ADMINISTRATION
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“DECLARATION OF ORIGINAL WORK”**

I, Noor Hanisah Binti Adnan, (930924-06-5244)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

20th June 2016

The Head of Program
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Dear Sir / Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**A STUDY OF THE IMPACT TRANSFORMATIONAL LEADERSHIP PRACTICES ON EMPLOYEE SATISFACTION AT PELABUHAN TANJUNG PELEPAS SDN. BHD. (PTP)**” to fulfill the requirement as needed by the faculty.

Thank you.

Yours sincerely,

Noor Hanisah binti Adnan
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ABSTRACT

A leader and employees play an important roles and responsibilities to the success of the organization. A previous study has shown that leadership styles could give impact toward the satisfaction of employee. Transformational leadership was found to be more influenced compare to transactional leadership. Thus, this study aims to examine the relationship between transformational leadership styles toward employee satisfaction at Pelabuhan Tanjung Pelepas Sdn. Bhd. (PTP). A total of 110 set of questionnaires were distributed to respondents which are the employee of PTP. The Correlations and Regression analysis were conducted to test the hypothesis. Results indicated that idealized influences, intellectual stimulation and individualized consideration do have an impact on employee satisfaction. Based on the results, the recommendation and relevant direction for future studies are also discussed.